



Ways to pay during COVID - 19

As the impact of COVID-19 evolves we have changed the ways to pay so that you can choose the option that best works for you.

Bank Deposit

You can pay either by internet banking or visit one of the banks noted below.

Please ensure that you include details of your customer reference number and policy number to ensure that we can match the payment with your policy. An example of this is XZH001/12345678.



ANZ Bank (Vanuatu) Limited

Bank A/c Name	Tower Insurance (Vanuatu) Limited
Bank A/c No.	1761168
Swift Code	ANZBVUVX
BSB No	010-982



BRED (Vanuatu) Limited

Bank A/c Name	Tower Insurance (Vanuatu) Limited
Bank A/c No.	479333010010
Swift Code	BREDVUVUXXX

Cash Payments

We are unable to receive cash payments at this time, instead we ask that you deposit your cash into one of our bank accounts noted above.

Cheque Payments

You can post us a cheque, however this is reliant on the postal service continuing.

Cheque payments are to be made payable to **Tower Insurance Vanuatu Ltd** and keep in mind that it can take up to 7 business days to receive and process any cheque payment.

When sending your cheque, please include your remittance advice/ payment slip or alternatively ensure that your customer reference number is written on the back of the cheque. Your customer reference number will normally be found in the top right hand corner of your documents.

Our postal address is: PO Box 6049,
Kumul Highway,
Port Vila,
Vanuatu

As a temporary arrangement we cannot accept cheques in person, however we have the facility for you to place your cheque (during business hours) under the office door.

Please do not place any cash in the envelope you place under the office door.

For any queries, please call +678 22101
or email us on contactus@towerinsurance.com.vu